

Euston power outage and Trains disruption 20 April 2017

Due to a power outage at London Euston station, Virgin Trains West Coast were unable to operate a normal trains services.

Customers who were affected by this disruption that were subsequently unable to travel are advised of the following, Ticket acceptance – Unused tickets dated 19/4 will be valid for travel today regardless of ticket type with no time restriction. Alternatively, customers can apply for a full refund for the unused tickets at the point of purchase.

Travel agents and TMCs should apply throughTars attaching this brief.